

# CALLFOCUS

DATASHEET

Communication  
System Pricing and  
Reporting Software



## WORKING STRUCTURE

- Offers centralized data control management,
- Thanks to the Microsoft SQL Server database, it can provide secure reporting of call records in companies with heavy telephone traffic,
- Offers real-time and secure reporting over IP infrastructure,



## MAIN FEATURES

- Understandable simple interface, impressive web-based interface,

- Easy installation, Windows 10, Windows server 2012/2016 support, low system requirements,

- It has the feature to follow the call status of more than one location at the same time, thanks to the easy-to-understand live monitoring panels,

- The software can run smoothly on the virtual computer,

- Offers flexible and editable rich Call Reporting options,



## MONITORING PANEL&DASHBOARD

- It has the ability to monitor call log details of one location and multiple locations in the main panel by determining flexible times such as instant, daily, weekly and monthly,
- The duration, date, time, type and cost of calls made during the day can be seen on the online monitor panel,
- Thanks to a monitoring panel with a clear graphical interface, both the desired location and the call numbers and times of multiple locations can be monitored on separate panels and monitors,
- Provides tracking instant search reports based on users and locations,

## USER MANAGEMENT

- Any number of user definitions can be made,
- User authorization can be made in the software. Roles such as system administrator role and department manager role can be assigned to users,

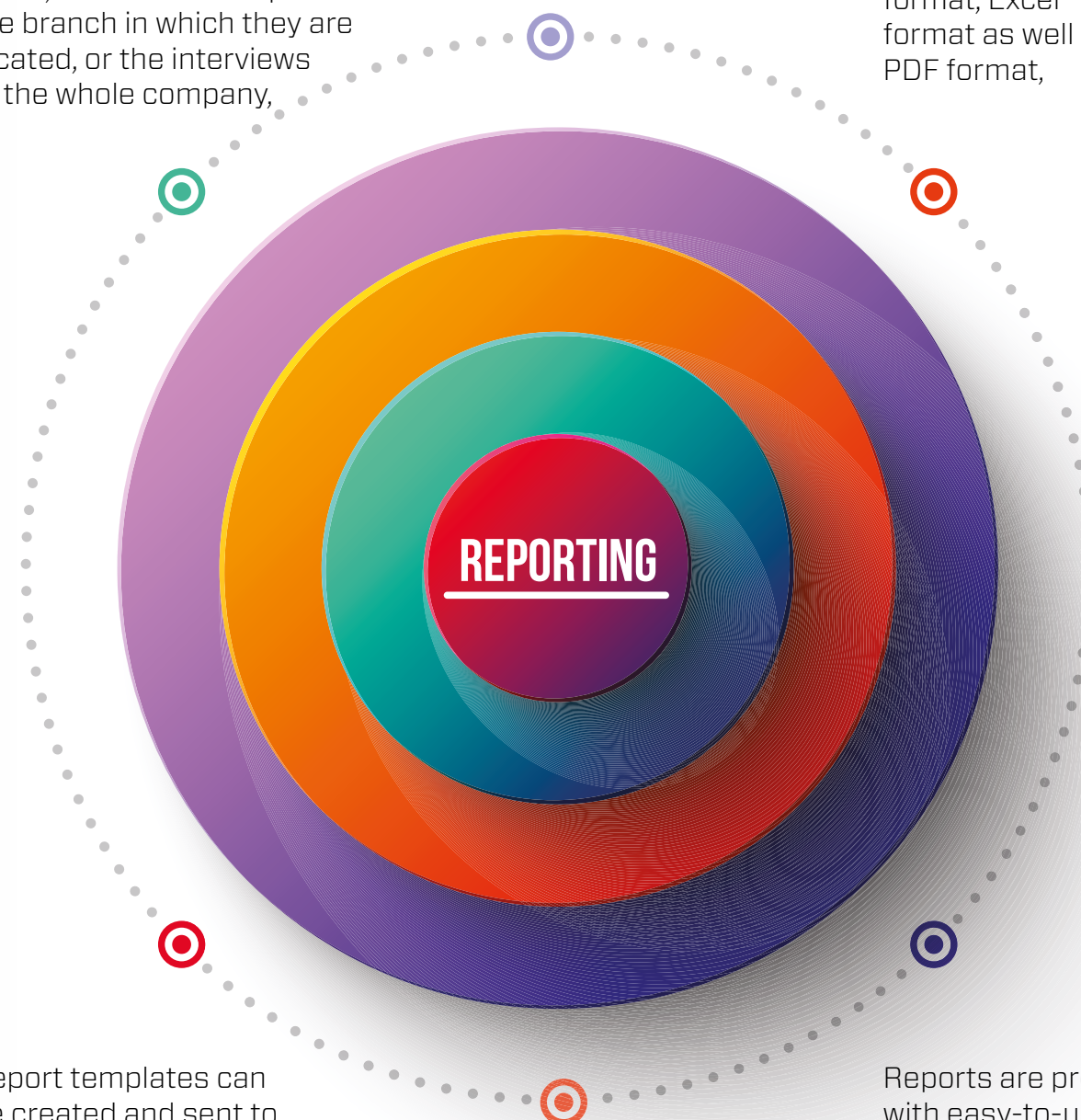
## CUSTOMIZE

- The software has an address book that you can customize,
- Customer phones and special phones can be defined,
- Thanks to the import feature, existing information (special phone numbers, company phone numbers, extension numbers and personnel information) can be added to the database,

Users in line with the powers to be given by the system administrator; they can only report their own interviews, the interview reports of the department they are in, the interview reports of the branch in which they are located, or the interviews of the whole company,

Past interview information can be archived and reviewed at any time,

Reports can be received in Word format, Excel format as well as PDF format,



Report templates can be created and sent to relevant people by their own interviews and / or interviews of the department to which they are affiliated and / or interviews of the company, by e-mail,

Reports can be filtered according to the communication system, subscriber and department, and their output can be printed in different formats,

Reports are presented with easy-to-use graphic interfaces and users can access the information they want with the least possible parameter input,

## STATISTICS

- The software has its own specific statistics panel,
- In the statistics panel, the most speaking personnel, the most speaking personnel, the longest calls and the most missed calls can be seen by subscribers,



## PROGRAM SETTINGS

- Business hours in the program settings menu; day, work start time, work end time can be filtered and, in this way, reporting can be performed more easily,
- Information about the company can be entered in the program settings menu and this information can be seen on the report when the report is printed,



## CITY AREA CODES

- New area codes can be added if desired from the city and country area codes menu,



## FEE SCHEDULE

- Can calculate the cost of speaking in different currencies,
- Tariffs of different service providers can be defined,



## SYSTEM INFORMATION

- System license information and software version information can be displayed,



## SYSTEM REQUIREMENTS

### FIRMWARE

- Windows 10 all editions,
- Windows server 2012 and 2016

Hardware	Lowest	Suggested
CPU	i3-2100	I5-8400
GPU	VGA	2 GB
Ram, Memory	4 GB	8 GB
Disk	300 GB	1 TB

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